

# ANNUAL REPORT 2020

## FOOD AID FOUNDATION

MAIN PARTNER:



SUPPORTED BY:



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# FOREWARD

## FOREWORD FROM THE CHAIRMAN

### DATO' SERI HJ. IBRAHIM BIN HJ. AHMAD BADAWI

Providing food to vulnerable communities is fundamental to humanity and this is one of the reasons why I am proud to be the Chairman of the Food Aid Foundation.

Since 2013, Food Aid Foundation (FAF) has been successful because of our sponsors, partners, volunteers, and staff working on a multitude of tasks above and beyond their call of duty to ensure that food is accessible to vulnerable communities. For this, we are always grateful where all your efforts have touched many lives during this unprecedented pandemic time.

I am very proud to be part of the FAF family, working hand in hand on the ground and engaging with our diverse groups of volunteers, and reaching out to vulnerable communities.

I foresee that, in the coming year, there will be another steep mountain to climb but I am confident that, by working together with our partners, we will continue to perform even better than we have done before.

## FOREWORD FROM THE FOUNDER

### RICK CHEE

Since Food Aid Foundation started in 2013, times have been dynamic and rewarding. What a journey it has been building from ground zero to construction of a central kitchen with a store to enable us to provide food at the tables.

With the support from our board members, partners, sponsors and volunteers together with our dedicated and hard-working staff, we have reached out and catered nearly **7,000,000** meals to the vulnerable communities. The sum total of our happiness and rewards that we have shared are greater than the challenges we have faced at times.

We are blessed to have a strong group of thoughtful and committed volunteers who instead of counting their days, they made theirs day count, serving without rewards.

This is just the tip of the iceberg and we still have a long way to go and we will continue to keep going and strive to do our absolute best.

On behalf of the Board of Directors and staff, I give a big thank you for believing in FAF and continuing to walk with us on this great journey. We look forward to your unconditional support in the years to come.

# THE TEAM

## BOARD OF TRUSTEE

Dato' Seri Hj. Ibrahim Hj. Ahmad Badawi  
(Chairman)



- Rick Chee
- Mohamad Faisal Ghazali
- Prof. Chef Zamzani Abdul Wahab
- Abdul Karim Yusof
- Ronald G.M. Tung

## AMBASSADORS



S.S. Raja



Izham Haroun



Justin Ng



David Chen



Melvin Khoo

## OPERATION

### ● ADMIN AND ACCOUNT

Ili Sarah Suhadi  
Fashilah Ahamat

### ● FOOD BANK

Chef Neoh Kean Soon  
Hanisah Kahar - Nutritionist  
Bhupendra Budhamagar  
Chia Hang Seng

### ● LOGISTIC

Anankumar Subramaniam  
Safawi Shafie

### ● CORPORATE SOCIAL RESPONSIBILITY

'Izzul Nordin  
Caroline Harding

### ● FOOD AID FOUNDATION KOTA BARU BRANCH

Kamarul Ariffin  
Fakaruddin Hatta

Panirselvam Munusamy  
Devarajan Subramaniom



# EXECUTIVE SUMMARY FOR 2020

## Our Vision and Impact: The History and The Mission

With the blessings from the Government in June 2013, Food Aid Foundation was born. It was challenging because we started from nothing to the construction of Central Kitchen and stores to develop of R & D and Quality Control Systems to ensure food and hygiene were met before distributing to the communities.

With the commitment of our supportive partners, volunteers, and staff we have committed over 800,000 people. This success story is simply about the cohesive teamwork of trust and understanding from sponsors to the vulnerable communities.

## Our Vision

We will continue this journey till there is ZERO Dependency on Food Bank and its distributions in nourishing hope, eradicate hunger and poverty.

## Our Mission

To Rescue Food Surplus and Eradicate Hunger and Poverty.

FAF's mission is to reduce the disadvantages that people experience, by making our services more responsive to all communities and individuals.

## Our Values

FAF values and recognizes the diverse needs of our multi-nationals in Malaysia. We are committed to valuing diversity in our workforce to be responsive to the needs of communities.

FAF provides a supportive, open environment where all staff and volunteers feel they are part of the FAF family.

FAF recognizes that everyone is different, and we aim to treat each individual with dignity and respect regardless of race, religion, age, gender, disability and sexuality.

FAF acts with integrity, honesty and no discrimination. We also prioritize the urgency of the crisis.





## Emergency Food Relief

### 1. COVID-19

First case of COVID-19 was reported in Malaysia on 25th January 2020.

i. Returning citizens must be quarantined for 14 days from infected countries like China (Wuhan), Italy, Iran, and Spain. FAF works in partnership with the National Disaster Management Agency (NADMA) by providing cooked meals to the centers housing them.

ii. Movement Control Order (MCO) was implemented in March 2020.

The Government implemented a total locked down. Many were affected financially and emotionally. FAF initiated a call center to support request for food from distressed and affected communities.

### 2. Flood Relief.

Many East Coast States in Peninsular Malaysia were flooded in December 2020. Pahang, Terengganu, and Kelantan were badly affected. An estimation of 40,000 evacuees was assigned to evacuation centers. Pahang with 26,000 people were evacuated to 290 centers.

Food were sent to our Kota Bharu branch to support the affected surrounding area. FAF distributed food bags to Orang Asli habitations in Gua Musang, Kuala Betis (Kelantan), Bera (Pahang) and Terengganu. Our partners also cleaned up their many affected homes.



# CSR: OUR PROGRAMS

## Welfare / Sheltered Homes

More than 75 homes are listed with us. These are homes for vulnerable people from children to people with disabilities to the elderly which FAF have been serving since its inception. FAF undertook to cover another 58 homes due to lesser support during the COVID - 19 pandemic.

## Homeless

Work in partnership with DBKL's Pusat Transit Gelandangan by supplying cooked meals to the homeless center.

## Soup Kitchen

Supporting food to Soup Kitchens like Mustard Seed and En Xin Soup Kitchen.

## Urban Poor

Partnership with sponsors to distribute essentials, dry food including perishables to PPR and PPRT communities in Klang Valley. We also distribute essentials baby products to families and single parents. FAF also started a 'soup kitchen' at PPR Mentari as a pilot project in collaboration with MyPI.

## Breakfast Project

FAF has been providing healthy, nutritional diet breakfast to children from selected schools in Kuala Lumpur and Negeri Sembilan.

## Beyond Food Bank

i. Food Handling Course (Kursus Latihan Pengendali Makanan)

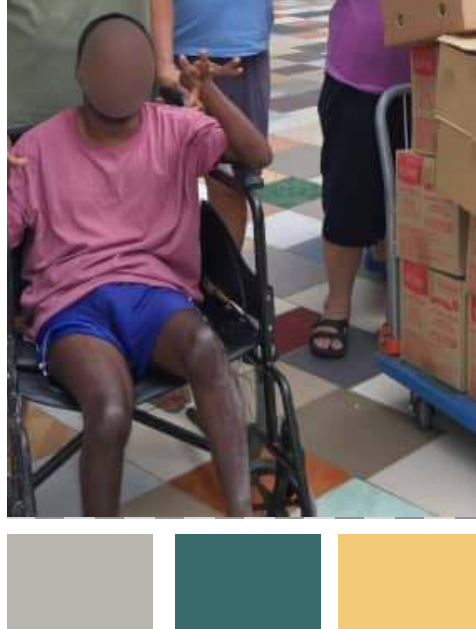
In our effort to enhance the safety and hygiene of food at welfare homes, their cooks and kitchen helpers were invited to attend the Food Handler Course and typhoid jabs were administered to all attendees. The courses were conducted by the Ministry of Health certified trainer.

## ii. Culinary Course

FAF conducted this training course to 35 candidates from the B40 who are interested in pursuing a culinary career. They studied both theory and practical to complete their course and upon completion, obtained a Certificate of Attendance. With this, they can proceed to attend higher levels of culinary conducted by the International Professional Chef Academy (IPCA), Australia.

## iii. Laboratory

FAF has installed a food laboratory to conduct test on rescued food surplus. This is to ensure we meet the food and hygiene standards, especially on poultry, meat and dairy products before distributing to our communities. The lab was guided and supported by Taylor's University.





# FOOD BANK SUMMARY

## Total collection

1,120,878 kg  
= 3,202,508 meals  
= RM 16,012,540

## Total distribution

1,033,420 kg  
= 2,952,628 meals  
= RM 14,763,140

## Balance

87,458 kg  
= 249,880 meals  
= RM 1,249,400

*\*A meal equal to RM 5.00*

Financial Donation	RM 1,757,828.41
Expenditure:	
Operation cost	RM 642,310.43
Utilities	RM 194,676.00
Food (Purchased for CSR Project)	RM 935,377.08
Non-food	RM 51,393.91
Total	RM 1,823,756.93

*"Kindness is the language which the deaf  
can hear and the blind can see"*

*Mark Twain*



# FOOD DISTRIBUTION INFORMATION

## COLLECTION AND DISTRIBUTION

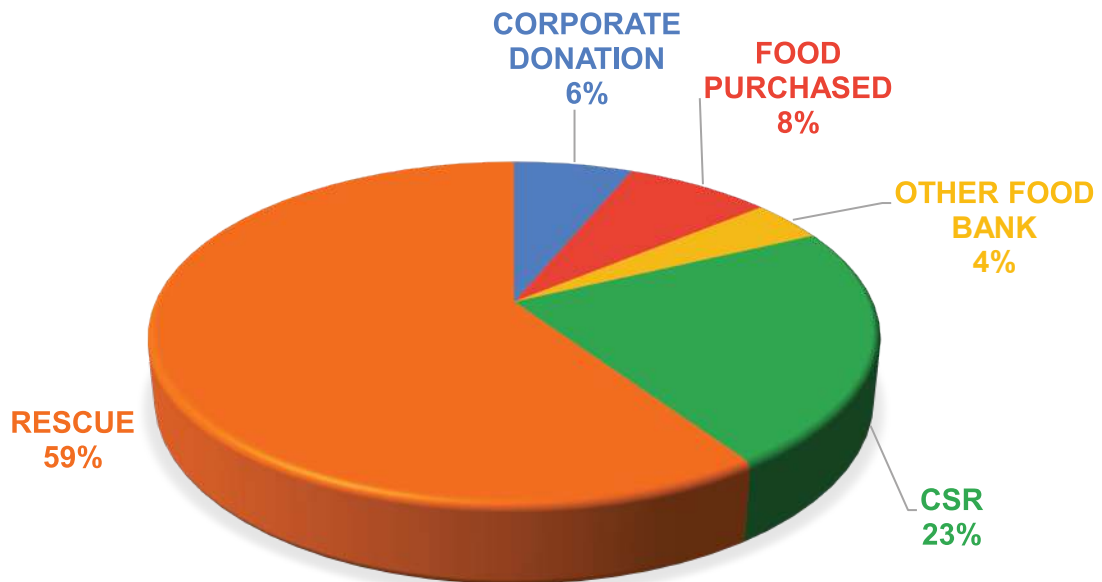


Chart 1.1: Food source

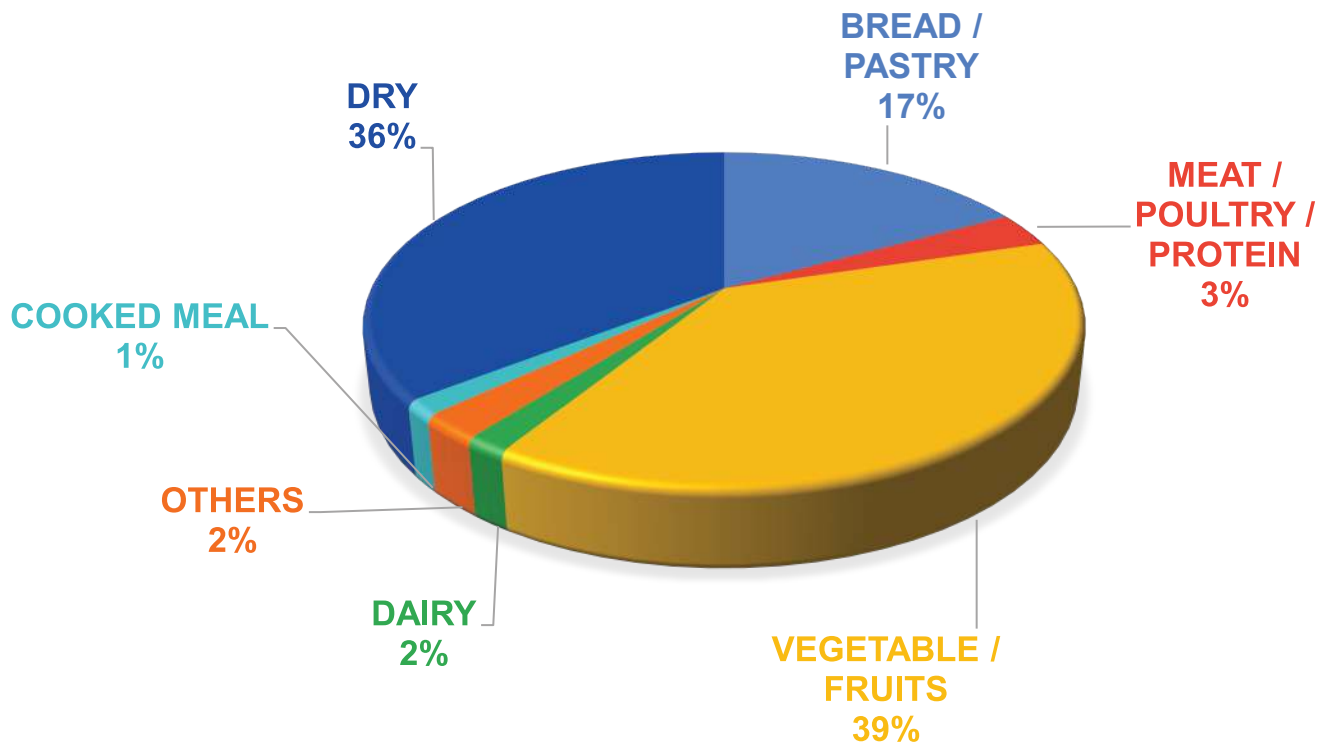
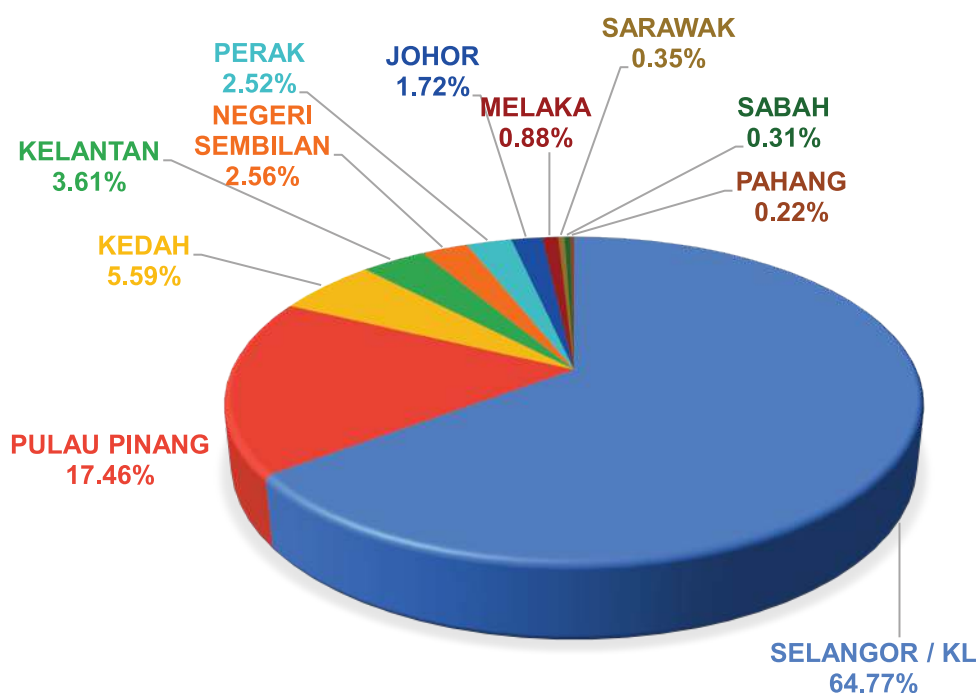


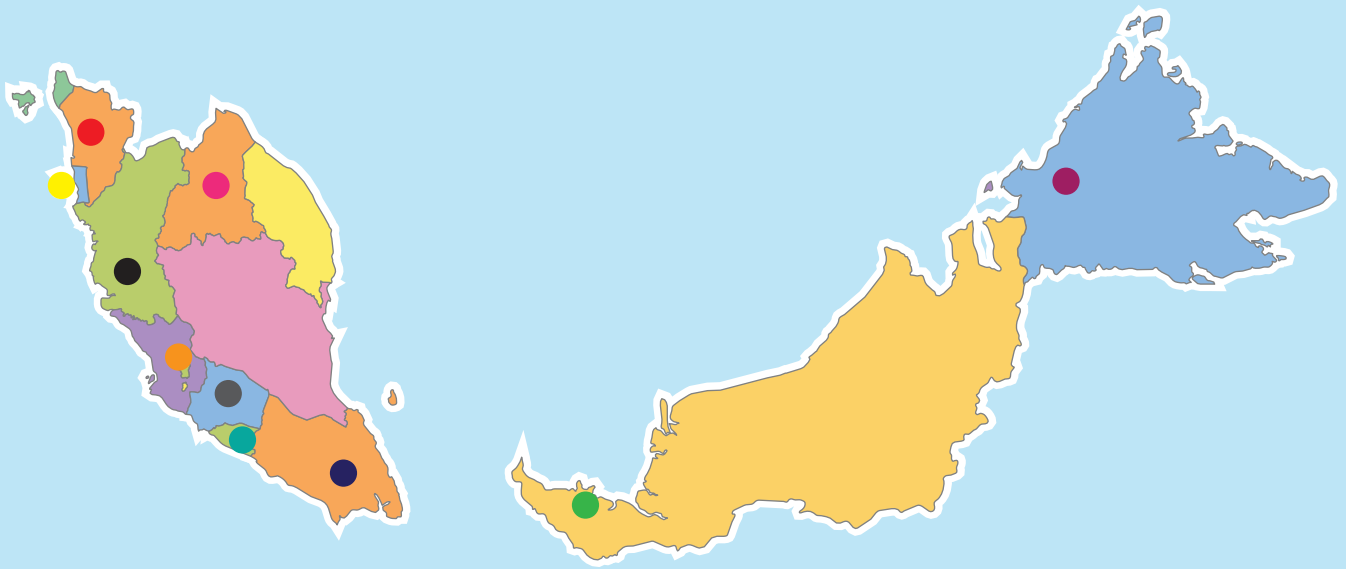
Chart 1.2: Type of food





**Chart 1.3: Food distribution by state**

STATES	TOTAL (KG)	PERCENTAGE (%)	PARTNERS
SELANGOR / KL	669,352.42	64.77	FOOD AID FOUNDATION
PULAU PINANG	180,458.75	17.46	MUTIARA FOOD BANK
KEDAH	57,802.60	5.59	KINDNESS MALAYSIA
KELANTAN	37,301.85	3.62	FOOD AID FOUNDATION KELANTAN BRANCH
NEGERI SEMBILAN	26,493.41	2.56	MUHIKBAH FOOD BANK
PERAK	26,072.40	2.52	FOOD AID FOUNDATION PERAK CHAPTER
JOHOR	17,806.16	1.72	<ul style="list-style-type: none"> <li>• FRIENDS AND STRANGERS</li> <li>• HEART OF CHARITY</li> </ul>
MELAKA	9,056.22	0.88	HAPPY CHARITY
SARAWAK	3,641.00	0.35	HOPE PLACE
SABAH	3,155.00	0.31	NGO
PAHANG	2,281.00	0.22	NGO
TOTAL	1,033,420.81	100	



**Figure 1: Food distribution by states (Map)**

● Kedah  
Kindness Malaysia

● Pulau Pinang  
Mutiara Food Bank

● Perak (Cute Hotel & Dorm)  
Food Aid Foundation  
(Perak Chapter)

● Selangor/Kuala Lumpur  
Food Aid Foundation HQ

● Negeri Sembilan  
Muhibbah Food Bank

● Melaka  
Happy Charity

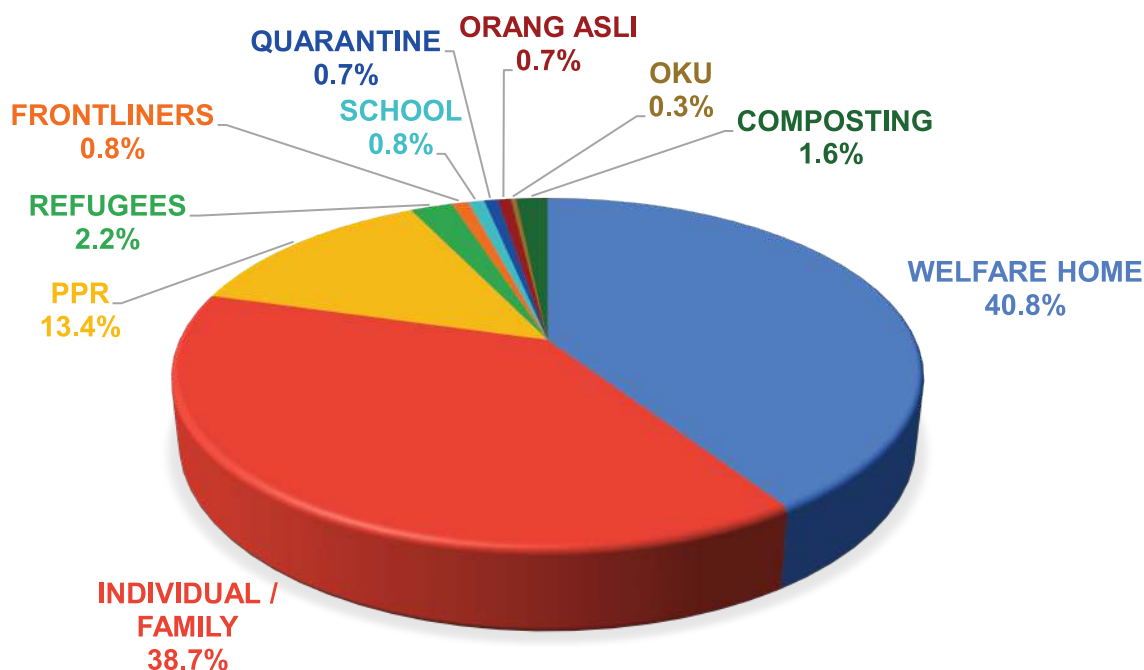
● Johor  
Friends and Strangers  
Heart of Charity

● Sarawak  
Hope Place

● Sabah  
Food Aid Foundation Sabah  
(Opening Soon)

● Kelantan  
Food Aid Foundation  
(Kelantan Branch)





**Chart 1.4: Food distribution by group of recipients**

GROUPS	TOTAL (KG)	PERCENTAGE (%)
WELFARE HOME	421,238.17	40.8
INDIVIDUAL / FAMILY	399,615.71	38.7
PPR	138,543.2	13.4
REFUGEES	22,689.03	2.2
FRONTLINERS	8,768.90	0.8
SCHOOL	8,721.88	0.8
QUARANTINE	7,154.30	0.7
ORANG ASLI	7,053.65	0.7
OKU	2,851.60	0.3
COMPOSTING	16,784.37	1.6
TOTAL	1,033,420.81	100

# SOURCE OF FINANCIAL SUPPORT

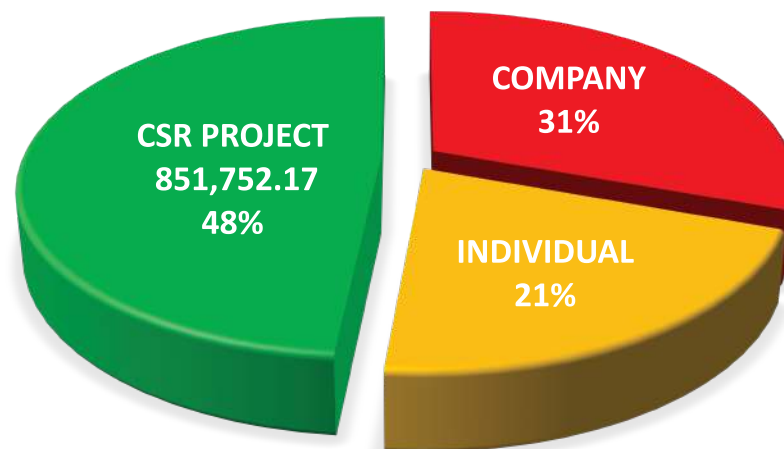


Chart 2: Source of financial

DONATION	TOTAL (RM)
COMPANY	537,312.93
INDIVIDUAL	368,763.31
CSR PROJECT	851,752.17
TOTAL	1,757,828.41

## MAJOR CSR PROJECTS:

- 🌱 MBSB BANK
- 🌱 MONDELEZ MALAYSIA
- 🌱 GENESYS MALAYSIA
- 🌱 YAYASAN BURSA MALAYSIA
- 🌱 METLIFE FOUNDATION
- 🌱 PPB GROUP BERHAD
- 🌱 KELLOGG'S
- 🌱 UOB (M) BHD
- 🌱 SAPURA ENERGY BERHAD
- 🌱 MEIKO CLEAN SOLUTIONS
- 🌱 MSIG INSURANCE MALAYSIA
- 🌱 OCBC BANK
- 🌱 MARKS & SPENCER
- 🌱 KAWAN FOOD



# VOLUNTEERS

Number of volunteers

381  
per year

Number of corporate volunteers

128  
per year

Number of volunteer hours

10,572  
per year





# HIGHLIGHT OF EVENTS 2020

## A. Cooking for A Cause

24th February:

Partner: **MBSB Bank**

200 family members at Buku Jalanan Chow Kit

26th February - 10th April: Emergency Food Relief

Partner: National Disaster Management Agency (NADMA)

Cooked meals for Malaysians Returnees at AKEPT and Akademi Audit Negara

20th June:

Partner: Chefs Without Borders

1400 cooked meals for those who were affected by Movement Control Order (MCO)

27th November:

Partner: Ayam Dindings Distribution

350 cooked meals to 3 Welfare Homes

12th December:

Partner: Mercedes Benz

160 cooked meals for 3 Shelter Homes

## B. Distribution of Food bags

21st April:

Partner: Bursa Malaysia Essential Food Bag Program

Distribution at PPR Desa Tun Razak (1346 food bags)

6th May:

Partner: MetLife Essential Food Bag Program

Affected communities in Kedah, Johor, Perak, Kelantan and Sarawak (2290 food bags)

11th May:

Partner: OCBC Bank Essential Food Bag Program

Orang Asli Community Hulu Langat (174 food bags)

15th May:

Partner: Mondelez Cadbury Essential Food Bag Program

740 food bags to recipients affected in Klang Valley.





22nd May:

Partner: Prolintas Essential Food Bag Program

Distribution at PPR Ampang Hiliran (60 food bags)

2nd June:

Partner: Sapura Energy Essential Food Bag Program

750 food bags to:

i. PPR Kg. Muhibbah

ii. PPR Desa Tun Razak

iii PPR Lembah Sumbang

5th June:

Partner: MEIKO Essential Food Bag Program

Distribution at PPR (400 food bags)

25th July:

Partner: Kelloggs Essential Food Bag Program

Distribution at Negeri Sembilan (656 food bags)

10th November:

Partner: **MBSB Bank**

Distribution of food bags for frontliners PDRM and ATM at Selangor, Kuala Lumpur, Sabah, Sarawak and Pulau Pinang (1230 food bags)



### C. Breakfast and Nutritional Talk Program

Partner: **MBSB Bank**

14th - 18th September: SMK Dato Mohd Said, Nilai (350 students)

21st - 25th September: SK Merbau Sempak, Sungai Buloh (350 students)



### D. Emergency Relief Program - COVID-19

18th March: Essential Food Relief

Distribution to those who called in for aid through FAF Hotline WhatsApp (12,575 food bags)

### E. Special Program

22nd February: Food Handling Course 1st Session

11th July: Food Handling Course 2nd Session

12th July - 1st August: 4 weeks Culinary Training at FAF

31st July: **MBSB Bank** Qurban 2020 in Kedah, Kuala Lumpur, Johor, Sabah and Sarawak (worth of RM55,000.00)

12th September: Food Handling Course 3rd Session





## F. Green Market Project

Partner: Pasar Selayang

In collaboration with Selayang Wholesale Market, Green Market Project was initiated to rescue the surplus vegetables to be distributed to the urban poor especially the Projek Perumahan Rakyat (PPR) community. Our ditribution (**284,500 kg**) goes to:

- Seri Kota
- Rumah Panjang Ikan Emas
- Muhibbah
- Tun Razak
- Setiawangsa
- Mentari Court
- Desa Mentari
- Teratai (Subang)
- Sri Sarawak
- Pantai
- Lembah Subang
- Kota Damansara
- Kerinchi
- Gombak Single Mother's
- Desa Petaling
- Seri Cempaka





# OUR BENEFICIARIES

These are the homes that FAF are servicing around Klang Valley.

1. Lovely Nursing Centre (Rumah Terbiar Lovely)
2. Pusat Jagaan Warga Emas Shalom
3. Tong Sim Senior Citizens Care Center
4. Madrasah Muniin Lislam Rohingya
5. Ann's Care Centre
6. Boas Home
7. Samaritan Hope Home
8. Destiny Starting Point
9. Rumah Kids USJ
10. Rumah Charis
11. Rumah Victory Elderly Home
12. Persatuan Kebajikan Rumah Grace Klang
13. Pusat Penjagaan Kanak-Kanak Cacat Klang
14. Lembah Subang PPR
15. Good Samaritan Home Bestari Jaya
16. Little Sisters of the Poor
17. Pertubuhan Kebajikan Orang Tua Rahmat
18. Rumah Hope
19. Rumah Pengasih Warga Prihatin
20. Rumah Kita
21. Pertubuhan Kebajikan USJ Subang Jaya
22. Pertubuhan Kebajikan Orang Tua Yi Xing
23. SOLS 24/7
24. Pusat Jagaan Warga Emas Dhalia
25. St. Mary Home
26. Persatuan Rumah Amal Murni Kajang
27. Pusat Jagaan Rumah Love & Care Kajang
28. Pertubuhan Komuniti Pandan Prihatin
29. Pertubuhan Kebajikan Yesuvin Mahligai
30. Persatuan Kebajikan Siti Nor Ain
31. Pusat Jagaan Warga Tua dan Ibu Tunggal Al-Fikrah
32. Pusat Jagaan Monfort Boys Town
33. Mustard Seed Soup Kitchen
34. PJ Nursing Home
35. Persatuan Kebajikan Than Hsiang Mitre
36. PJ Caring Home
37. Persatuan Kebajikan Anak Yatim Mary Kuala Lumpur
38. Rumah Perlindungan Second Chance PPUKM
39. Pertubuhan Kebajikan Kanak-Kanak Istimewa Lagenda





40. Anbe Sivam
  41. House of Joy
  42. Pusat Transit Gelandangan
  43. Lighthouse Children Welfare Home Association Kuala Lumpur
  44. Kechara Soup Kitchen
  45. Ebenezer Home
  46. Rumah Kepercayaan (Under Malaysian Care)
  47. Pusat Jagaan Home of Peace
  48. Somali Women Association
  49. Rumah Kanak-Kanak Trinity
  50. Teratak Nur Barakah
  51. Pusat Jagaan Orang Tua dan Kurang Upaya Lok Leng
  52. Yayasan Sunbeams Home
  53. Victory House
  54. En Xin Soup Kitchen
  55. Lotus Charity Care Centre
  56. Shepherd Center Home
  57. Persatuan Rumah Kebajikan Rita
  58. Rumah Perlindungan Social NCWO-YMCA Klang
  59. Pertubuhan Kebajikan Amal Rukaiyah (Pusat Jagaan Anak Yatim/ Miskin)
  60. Rumah Al-Firdaus
  61. Persatuan Kebajikan Ci Hang Cempaka Selangor
  62. Rumah Ozanam
  63. Rumah Sayangan
  64. Pertubuhan & Kebajikan Anak Yatim Darul Izzah
  65. Rumah Amal Cahaya Tunku Ampuan Rahimah
  66. Dual Blessing
  67. Persatuan Amal Hati Berbakti Kuala Lumpur & Selangor
  68. Pertubuhan Kebajikan Anak-Anak Yatim Al-Nasuha
  69. Pusat Jagaan Kanak-Kanak Shelter
  70. Rumah Kebajikan Islam Peribadi Mulia
  71. Rumah Solehah
  72. Divine Life Society (Sivanada Home)
  73. Ephratha Home
  74. Pertubuhan Kasih Bestari
  75. Rumah Kasih Harmoni Paya Jaras
- & many others



# PARTNER

## MAIN PARTNER



## PARTNERS



THONG THYE SIANG SDN. BHD

# SUPPORTERS



LUCKY FROZEN







**COVID-19 EMERGENCY FOOD RELIEF TEAM**













MAIN PARTNER:



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